

# Collaborative working and decision making - the role of search

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Organisations are increasingly making use of team working to improve performance and the quality of decision making. However search remains largely an activity carried out by individual employees at a desk top computer. This paper will look at the process of decision making in organisations in the context of their information cultures and the extensive use of social media and review some of the recent research on the use of collaborative search. The practical implications of implementing collaborative search applications will also be considered